



Candy Floss Machine Hire Terms & Conditions

These terms apply to all candy floss machine hires from **Party Kings Hire**. By booking, accepting delivery or using the machine, you agree to follow these conditions.

1. Adult Operation

The machine must only be operated by a responsible adult aged 18 or over and must never be left unattended.

Children must be kept away from the hot spinning head, bowl and electrical controls.

2. Supplied Sugar Only

IMPORTANT: Only the candy floss sugar supplied by Party Kings Hire may be used.

Customers must not use their own sugar, sweets, syrups, flavourings, liquids or other ingredients.

Using unsuitable ingredients may cause blockages or damage and may result in reasonable cleaning or repair charges.

3. Using the Machine

Allow the machine time to heat before adding sugar.

Use small scoops only and allow each scoop to run through before adding more.

Do not continually add sugar or overload the spinning head.

If performance drops, stop adding sugar and follow the supplied cleaning instructions.

4. Electrical & Water Safety

Use the machine on a stable, level and dry surface.

The machine, plug, cable and electrical connections must be kept dry at all times.

Never immerse the motor base, switches or electrical parts in water.

Do not use the machine if the cable, plug or equipment appears damaged.

5. Outdoor & Weather Conditions

1 April - 30 September: Outdoor use is permitted only when the machine is completely dry, positioned under suitable waterproof shelter, protected from rain and wind-blown water, and placed on a stable dry surface.

The machine must never be used in rain, drizzle, snow, standing water or unsafe weather conditions. If conditions deteriorate, stop using the machine.

1 October - 31 March: The candy floss machine is **INDOOR USE ONLY**. Use underneath gazebos, awnings or other outdoor shelters is not permitted during this period.

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6. Cleaning Before Collection

Please follow the cleaning instructions supplied with the machine.

- Run the sugar out – allow remaining sugar to work through the spinning head.
- Complete the warm clean – follow the supplied instructions to remove sticky sugar residue.
- Switch off and unplug – allow the machine to cool.
- Wash removable parts – use warm water and mild washing-up liquid.
- Wipe the machine body – use a soft damp cloth only.
- Leave everything clean and dry.

7. Cleaning & Damage Charges

Normal residue from ordinary use is expected.

A reasonable additional charge may apply if the machine is returned excessively dirty, contains hardened sugar because cleaning instructions were not followed, has been used with unauthorised ingredients, or has been damaged through misuse or negligence.

Normal wear and tear is excluded.

8. Faults

If the machine appears faulty, damaged or unsafe, stop using it and contact Party Kings Hire.

Do not attempt electrical or mechanical repairs yourself.

9. Customer Responsibility

The person making the booking is responsible for ensuring anyone using the machine follows these terms and the supplied operating and cleaning instructions.

The hirer is responsible for taking reasonable care of the equipment from delivery until collection.

Important Reminder

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| ✓ Adults only to operate |
| ✓ Supplied sugar only |
| ✓ Use small scoops – never overload |
| ✓ Keep the machine and electrics dry |
| ✓ October–March: indoor use only |
| ✓ Follow the cleaning instructions |
| ✓ Leave clean, empty and dry for collection |